

## Making It Work from Home



**A White Paper by Pegasus Software**



**Stuart Anderson, General Manager at Pegasus Software looks at the importance of cloud and mobile capabilities when it comes to ensuring seamless home working.**

We're in the midst of an unprecedented global crisis, with Covid-19 forcing the hand of businesses the world over, asking them to send their staff home to work wherever possible. The evolution of home working from a taboo, to a nice-to-have, to a necessity certainly reflects the ever-fluctuating, global digital age of business in which we're all operating, but just how geared up are businesses to support home working and what do they need to do to improve?

**Increasingly mobile**

A survey by Strategy Analytics found that the global mobile workforce is set to increase to 1.88 billion by 2023. With many businesses encouraging more home working in an effort to reduce office costs and motivate employees, balancing this with the benefits to be reaped from having employees together in the same place, there is a real pressing need for businesses to ensure they have the optimum infrastructure in place to facilitate effective and productive home working. In light of the sudden requirement for as many employees to work from home as possible for the sake of public health, more businesses are discovering that what they thought was a fit-for-purpose home working infrastructure, simply isn't good enough.

Where the spread of good Wifi and 4G and the rise of enterprise apps in theory should have enabled staff to have the ability to carry out the same processes and procedures away from the office as when in the office, this isn't always the case. What we're seeing is some systems creaking at the seams, just not compatible with long-term home working.

**Too little, too late**

The problem arises when businesses try to bolt on mobile capability to existing solutions. Rather than creating seamless home working tools, what results are clunky, ineffective mobile apps that are actually much less efficient than office working. In an era where the business world is playing catch up to consumer apps, with slick, intuitive and powerful consumer apps available across all aspects of our lives, this simply isn't acceptable. Those businesses who try to muddle through with this

approach, will soon find themselves at a distinct disadvantage, with seamless homeworking an impossibility without the right tools in place.

To make technology a key enabler for home working, rather than an after-thought, mobile capability needs to be at the heart of new tech developments, with inherent mobile capability the order of the day. With this in place, the benefits to be had are immense.

### **Optimum efficiency**

The right technology provides the necessary depth and breadth of information as well as functionality that are required for it to be business as usual, even if all staff are working from home. Mobile apps and mobile working tools that connect directly back to the office not only provide employees with real time access to the right information at the right time, but it enables them to interact with this data in real time, updating the centralised system straight away for a single view of the organisation, regardless of where and how you're working.

Not only does this prevent any time lapse between employee actions and system updates, something that can be extremely disruptive when it comes to the accuracy of inventory levels or order processing, for example, but it prevents the time-consuming, error-prone need to transfer data between systems and solutions. This means increased efficiency and accuracy all round, paving the way for a more agile and responsive business.

Internal process can be greatly enhanced with the right levels of mobile capability, too. Self-service HR and payroll provide remote access to all payroll related information, enabling employees to access and edit their information on the go, lessening the admin burden on payroll staff, empowering employees and reducing errors by doing away with the laborious and often inaccurate rekeying of information.

With the right technology in place, businesses can develop their infrastructure to make it fit-for-purpose in our digital age where working from home is not just accepted but expected. With the right advice and research, businesses can successfully navigate the available IT

solutions, embracing remote working culture for the good of the business and employees alike.

***For more information on how Pegasus Software can help you regain control of your supply chain, contact [info@pegasus.co.uk](mailto:info@pegasus.co.uk)***



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